

HELPFUL HINTS FOR PROPER INSTALLATION & CARE FOR

TILE



INSTALLING YOUR NEW TILE

Prior to installation, please assure the following tasks have been completed:

- ☐ **FURNITURE** All furniture and furnishings must be moved off the existing floor (if it is to be replaced) or from the area where new flooring is to be placed.
- ☐ **DOORS** All doors must be removed if they are in an area where tile will impact their movement (i.e. closets, adjoining rooms, etc.) There is always the possibility that the door may not clear the new floor, which will require a carpenter to shave the bottom of the door.
- ☐ **FIXTURES** Tile is normally placed around articles attached to the building (i.e. radiators, railings, etc.) Should you wish to have the flooring extend under these items, please have them removed prior to the arrival of the installer.
- ☐ **WIRES** All wiring for televisions, stereos, telephones, etc. must be moved away from the installation area prior to the arrival of the installer.
- ☐ **CLOSETS** If closets are to be done, all contents on the floor must be removed.
- ☐ **ELECTRICITY** Proper lighting must be available for good installation and ready access to electrical outlets is required.
- ☐ **CLIMATE** In cold weather, please insure that the installation area is heated to at least 68 degrees Fahrenheit for 48 hours prior to the installers arrival.

- ☐ **SURFACE PREPARATION** Some subfloors, walls and countertops are more suitable to tile or stone. Do not install new tile over existing tile, particle or chip board, cushion vinyl or single layer plywood. Different backerboard is required in areas of high moisture (bathrooms, showers, etc.) On walls, do not install over masonite, wallpaper or composition paneling. It is recommended that tile on countertops be installed over minimum 1/2-inch plywood, concrete board or laminate countertops using specific procedures. Please discuss surface preparation and installation procedures with your sales associate.
- ☐ **MOULDING** Please remove all floor mouldings. If our installers remove floor mouldings, we cannot be responsible for damage to either the moulding or the wall behind the moulding. (While our installers will make every effort to avoid creating scuff marks on walls or floor boards, it is suggested that you have a small amount of touch-up paint available to cover these marks after installation.)
- ☐ **SQUEAKS** We are not responsible for squeaky floors resulting from the installation of new flooring or for flex in flooring due to poor construction.
- ☐ **ESTIMATES** Occasionally estimates may need to be revised because of unforeseen damage to subfloors, which is not possible to see until the existing flooring has been removed. You will be notified of wet subfloors, water or pet damage, or if any type of this condition is discovered. On special order materials, we will keep you informed on any mill production delays.
- ☐ **SHORTAGES** If Great Floors did not measure the job, we accept no responsibility for shortages or overages. We cannot return any remnants that have been altered back into inventory.

ADDED GREAT FLOORS SERVICES

Great Floors offers the following services for an additional fee. Check with your sales associate for costs for your project:

- ☐ **EXISTING FLOORING** Remove and dispose of existing flooring material. Great Floors can also prepare your site for the new flooring.
- ☐ **MOULDING/DOORS** Remove and replace floor moulding and doors.
- ☐ **FURNITURE/APPLIANCES** Move and replace of heavy furniture, appliances and other heavy objects. If using this service, you must empty drawers, bookcases, refrigerators and drain waterbeds. Great Floors will not do any plumbing or electrical work.

Great Floors will not do any plumbing, gas or electrical work including connecting or disconnecting ice makers, dishwashers or gas lines. We will not move organs, pianos, pool tables, grandfather clocks, aquariums, stereos, computers, firearms, collectibles or fragile items.

AFTER INSTALLATION

A few things to ensure your floor performs at its best.

- ☐ Floor tile requires 24 hours to set-up before it is grouted. After grouting, do not walk on the new floor for 24 hours.
- ☐ Grout and stone should be sealed before use.
- ☐ No tile, stone or grout is stain proof, even after sealing. Always clean-up spills quickly to prevent staining.
- ☐ Heavy or sharp objects dropped on tile or stone can scratch or chip the surface.