

CUSTOMER CARE & INFORMATION GUIDE FOR

LAMINATE FLOORS



Great Floors takes great pride in our quality workmanship and materials. With proper maintenance and appropriate cleaners, your laminate floors will remain beautiful for many years to come.

ABOUT LAMINATE FLOORS

Laminate flooring is dent and impact resistant, extremely difficult to stain and cleans up quite easily. Laminate flooring can have what appears to be a hollow sound. To minimize this sound, use a foam barrier between the sub-floor and laminate. Laminate floors are not recommended for areas that may receive standing water (bathrooms or utility rooms).

MAINTENANCE

Protect the floor by placing a doormat inside the entrance doors to collect dirt. Place floor protectors under furniture legs to help maintain the long-lasting beauty of your floor. The surface layer of a laminate floor is hard and compact, so dirt and dust have a hard time sticking. Therefore, vacuuming and an occasional wipe with a dust mop are usually all it takes to keep your floor clean. You do not need to wax or polish your laminate floor. Care of residential installations, where no commercial buffers are available, can be done with manufacturer recommended products.



The following steps are recommended for cleaning and maintenance:

1. Vacuum as needed or dust mop. If dust mopping, clean or shake off the cloth head when finished.
2. Spot spray a multi-purpose cleaner on soiled areas. Then wipe up.
3. For difficult spots like shoe polish, nail polish, or tar, see the following spot guide.

Caution: Never clean floors with scouring powder, steel wool, or abrasives such as Comet or Ajax! Warm water and a nonabrasive household cleaner can remove: Chocolate, Grease, Juice, or Wine. Acetone (nail polish remover) can remove: Tar, Marking Pen, Lipstick, Oil, Shoe Polish, Ink, Grime, Nail Polish, or Cigarette Burns. Candle Wax should be allowed to harden and then carefully scraped off with a blunt scraper.

DAMAGED PLANKS

Minor damage can easily be repaired with finishing putty, available in matching colors. The repaired surface is almost invisible, and will have the same wear resistance as the rest of the floor.