

HELPFUL HINTS FOR PROPER INSTALLATION & CARE FOR

CARPET



INSTALLING YOUR NEW CARPET

Prior to installation, please assure the following tasks have been completed:

- ☐ **FURNITURE** All furniture and furnishings must be moved off the existing carpet (if it is to be replaced) or from the area where new carpet is to be placed.
- ☐ **DOORS** All doors must be removed if they are in an area where carpet will impact their movement (i.e. closets, adjoining rooms, etc.) There is always the possibility that the door may not clear the new carpet, which will require a carpenter to shave the bottom of the door.
- ☐ **FIXTURES** Carpet is normally cut around articles attached to the building (i.e. radiators, railings, etc.) Should you wish to have the carpet extend under these items, please have them removed prior to the arrival of the installer.
- ☐ **WIRES** All wiring for televisions, stereos, telephones, etc. must be moved away from the installation area prior to the arrival of the installer.
- ☐ **CLOSETS** If closets are to be done, all contents on the floor must be removed.
- ☐ **ELECTRICITY** Proper lighting must be available for good installation and ready access to electrical outlets is required.
- ☐ **CLIMATE** In cold weather, please insure that the installation area is heated to at least 68 degrees Fahrenheit for 48 hours prior to the installers arrival.
- ☐ **EXISTING CARPET PAD** All existing carpet and padding must be removed so the space is ready to accept new carpet and pad. This includes removing all pad staples and damaged tack strip.

- ☐ **MOULDING** If required,* remove all floor mouldings. If our installers remove floor mouldings, we cannot be responsible for damage to either the moulding or the wall behind the moulding. *(While our installers will make every effort to avoid creating scuff marks on walls or floor boards, it is suggested that you have a small amount of touch-up paint available to cover these marks after installation.)*
- ☐ **GLUE DOWN** If your new floor is to be glued down, the area where the new flooring is to be placed must be smooth with no cracks or other damage prior to arrival of the installers.
- ☐ **EXISTING MATERIAL** Installing carpet over an existing carpet or pad can void all factory warranties.
- ☐ **SQUEAKS** We are not responsible for squeaky floors resulting from the installation of carpet.
- ☐ **SHORTAGES** If Great Floors did not measure the job, we accept no responsibility for shortages or overages. We cannot return any remnants that have been altered back into inventory.
- ☐ **SEAMS** Our installers install all carpet according to CRI industry standards. While we do everything possible to minimize seam visibility, most seams will show when the job is finished.

ADDED GREAT FLOORS SERVICES

Great Floors offers the following services for an additional fee. Check with your sales associate for costs for your project:

- ☐ **OLD CARPET / PAD** Remove and dispose of existing carpet and pad. This includes pulling pad staples and removal of tack strip as required.
- ☐ **MOULDING / DOORS** Remove and replace floor moulding and doors.
- ☐ **FURNITURE / APPLIANCES** Move and replace of heavy furniture, appliances and other heavy objects. If using this service, you must empty drawers, bookcases, refrigerators and drain waterbeds.

Great Floors will not do any plumbing, gas or electrical work including connecting or disconnecting ice makers, dishwashers or gas lines. We will not move organs, pianos, pool tables, grandfather clocks, aquariums, stereos, computers, firearms, collectibles or fragile items.

* Ask your sales associate for details.

WHAT ABOUT...

A few things that you need not worry about.

- ☐ **SHADING** Heavy carpets often show light and dark patches depending on the direction of the pile and the reflection of light. This is normal and considered part of the beauty of the carpet.
- ☐ **SHEDDING** Carpets often shed and fluff with use. This does not affect the wear of the fabric and may persist for some time.
- ☐ **ROLL CRUSH** This is encountered when the weight of the roll causes bands or pile crush across the width of the installation. This condition normally fades within 30 to 60 days. In rare cases, the carpet can be steamed (not cleaned) to return the nap to normal.
- ☐ **SPROUTING** Occasionally you may find small tufts of fiber "sprouting" above the carpet surface. Do not pull on the sprouts, but trim them with sharp scissors.