

This is our 110% Low Price Guarantee to you!

We do everything we can to make sure you don't pay more than you should for any product you buy from Great Floors. If within 30 days you find the same brand and product at a lower price, we will refund the difference plus 10%.

What Does This Cover?

1. The Low Price Guarantee covers every priced floor-covering product that we carry excluding labor, pad and slab granite (see below).
2. The guarantee is in effect for 30 days from the date of purchase (time of payment).
3. The guarantee is good for retail transactions only paid in full at the time the order is placed.
4. If within 30 days of purchase, a customer finds the identical brand and product for less we will refund the difference plus 10%.
5. Customers must provide written proof of price from a legitimate retailer. Either a written quote or a printed advertisement. We do not honor verbal price quotes.

What Are The Exclusions?

1. The Low Price Guarantee covers only those products which we currently carry. We do not cover similar products. The product must be the identical brand and product. **IT MUST BE THE EXACT SAME ITEM.**
2. The Low Price Guarantee covers product only. It does not cover labor or other services such as delivery.
3. We exclude manufacturer's promotions, special bonus offers, free pad offers, misquotes, off goods or seconds, and damaged or discounted items. The Low Price Guarantee is for first quality goods only.
4. The guarantee does not apply to products with special financing offers. Financing is not covered in the Low Price Guarantee.
5. At this time we do not have a price match guarantee on Internet offers. However, if you bring verification of a lower on-line price including delivery and taxes on an identical item we carry, we will do our best to match the price. See store manager for details.
6. The Low Price Guarantee applies to retail transactions only. It does not apply to open account based transactions including apartments, new home construction or commercial transactions.
7. Slab granite is excluded due to the nature of the product. No slab is identical and many similar looking types of granite can come from a variety of countries where the exchange rate can affect pricing. In every case we will do our best to offer the lowest price on slab granite counter tops, but we cannot guarantee price or delivery.



Great Floors